

Driven Scotland Limited primary terms and conditions are as follows: Account Charges: Payment terms shall be 14 days from the date of invoice, late payments will incur an interest charge.

Additional Charges

All parking charges, bridge tolls & ferries will be added to the clients invoice when incurred. Any chauffeurs requiring overnight accommodation, a charge of £65.00 will be included on the clients invoice. Any damage, staining or clients vomiting in our vehicles will incur a charge for the cost of cleaning / repairing the vehicle.

Cancellation Charges

The cancellation of a booking less than 24 hours of the original timed booking will incur the full cost of the hire to be charged. Cancellation between 2 & 4 days, a 50 % of the total cost of the hire will be charged. The cancellation of a chauffeur lease contract will be negotiated upon the length of the contracted period. Wedding bookings will receive a refund depending upon the cancellation time period before the wedding date. The £50.00 deposit is non refundable.

Clientele

Driven Scotland Limited will require the names of all clients they are driving and the name of the person who books our services through a company account held.

Disorderly Behavior

Driven Scotland Limited reserve the right to refuse travel to anyone that it deems to be a nuisance or danger to passengers or employees.

Hire Periods

All hire periods will start when the chauffeur or vehicle arrives at the collection address or office and finishes on the return back to our office, except when hires are subject to a fixed charge, special rate or contract. All hires are subject to a minimum charge of two hours.

Our Responsibilities

We shall supply all the inclusions of the hire as specified in the confirmation of booking. We accept responsibility for acts/omissions of our employees.

Vehicles

We reserve the right to change any vehicle booked with us with either an equivalent vehicle of the same type or superior. If an upgraded vehicle is provided no additional charges will be invoiced to the client

Wedding Deposits

We do ask for a £50.00 non refundable deposit per wedding.

We do not accept responsibility for

Bodily injury or death or sickness to the signatory of the contract or any other person except where such death or injury is caused directly by a member of Driven Scotland Limited. We are insured for passenger travel. This insurance is for public liability and NOT independent travel insurance.

We do not accept responsibility or liability for

Delays caused by inclement weather conditions. Amenities supplied by third parties such as ferry companies, hotels or any other party contracted on your behalf. Any theft or damage to properties of the signatory of the contract or any other person traveling within the contract, except where such theft or damage is caused by a direct action of the employees of Driven Scotland Limited. Any delays caused by strike action. Acts of god or conflict of war or force majeure.

Working Hours

Driven Scotland Limited are available for hire 24 hours a day 365 days a year. Bookings for Bank & Public holidays require 3 days prior notice and special negotiated rates may apply